

## Resident Updates

### From April 26<sup>th</sup> Board Meeting

#### Resident Comments From the Board Meeting:

- There was a concern expressed that the access between the houses in the Toll Brothers development was very tight.
- There was a concern about how dark the entrance to the community is at night. **We will follow up with our maintenance team to see what can be done to improve the illumination when you enter the community at night.**
- A resident expressed concern about the use of the amenity center for unscheduled community events. **The community room at the amenity is currently available for use by residents during normal business hours on weekdays, unless there is an event that is scheduled. We have several individuals and groups that use it during the week. However, in order to have the room available for special events and parties we require reservations after regular business hours. This ensures that those residents that want to utilize it for special events will have the room available.**
- There was a question about access to the fire pit? **The fire pit had to be rebuilt due to vandalism. In order to prevent vandalism in the future, the rebuilding of the fire pit included a key to turn the gas on and a timer. There is a lock on the timer box that prevents anyone without the key from turning it on. This new configuration was designed specially to curtail further vandalism and more costly repairs. If a resident wants to use the fire pit, they can obtain the key from the office to start the fire pit and then set the timer.**
- The trees around the entrance to the Groves have elevated levels of mulch around the trees and there is a broken water pipe near the entrance. **We have requested that the Greenery review the area and address the mulch and broken water pipe.**
- Fiscal Year 25 draft budget: **The budget was discussed in the workshop and during the Board meeting. There was a request to add \$21,000 (from a Supervisor) to the budget for community events. The Tentative Budget will be presented during the May meeting for approval by the Board.**
- Several residents mentioned the issue of continued vandalism in the community. **This is continuing to be a problem. The specific actions that are being undertaken to reduce incidents of vandalism include the following:**
  - **We are obtaining quotes to have additional fencing constructed around the gates at the pool so that individuals cannot reach across the fence and gain access to the pool without an access card.**

- We are obtaining pricing to put key card readers on the bathroom doors at the pool (where we are experiencing vandalism) to require an access card to use the bathrooms.
- We have obtained quotes for security during weekends when most of the vandalism is occurring. The quotes were discussed with the Board at the April meeting and the District Attorney is following up on permission from the County to utilize private security companies to provide security patrols in the community.
- We are installing additional cameras that will give us a better view of areas that are not covered as well as they could be at the present time.
- Whenever we experience vandalism, we first go to the camera recordings to see if we can identify the individuals that are causing the vandalism. When we can identify them, we contact the Sheriff's Department and request that they follow up. We also suspend the privileges of those individuals that we identify as being responsible for vandalism.

#### Road Issues:

- Under a separate attachment is an update on the road inspection process by the District Engineer.

#### Summer Bay:

- The Board has requested that the Greenery investigate the use of a Fly Mower to mow ponds 15 and 16. This request has been passed onto The Greenery and we will follow up the week of April 29<sup>th</sup> to see where they in investigating this approach.
- Supervisor Harris investigated the erosion issues at several places in the ponds at Summer Bay, after the Board meeting. He identified the issues and has requested that the District Engineer investigate these issues and develop a fix for the erosion that is occurring. He is supposed to be onsite April 30<sup>th</sup> to investigate and develop a set of recommended solutions.
- There were concerns about the mowing and lake maintenance for the ponds at Summer Bay. The ponds at Summer Bay are on a monthly rotation for mowing and pond maintenance. The next round of mowing for the ponds will take place the week of May 6<sup>th</sup>. The Greenery is in the process of looking into the acquisition of a Fly Mower to get ponds 15 and 16 mowed more efficiently.
- The preserve area next to the Summer Bay community has high water levels that is killing the trees. We will have the District Engineer review this area and report back on what can or cannot be done to address the issue.